

eModal Community Portal – Known Issues

Containers Watchlist – Custom View

In a customized view, the status field does not have a scroll bar. User will still be able to scroll. (35732)

Containers Watchlist – Pregate Ticket

When selecting the Pregate ticket, the user is unable to see Pregate valid through time. It only shows date. For ex – For a preadvise created by user, the time should also show up as 11:59 along with date in Pregate valid through. (35734)

The screenshot shows a 'Pregate Receipt' window with the following data:

| Gate Code | Pregate Status | Terminal Status | Pregate Type | Pregate Date | Pregate Valid Through |
|-----------|----------------|-----------------|--------------|--------------|-----------------------|
| N/A | CANCELED | N/A | DROP EMPTY | 10/29/2020 | 10/29/2020 |

| Container # | Reference | Unit Sz/typ | Facility | Chassis # |
|-------------|-----------|-------------|----------|-----------|
| TEST9998887 | N/A | N/A | ETSLAX | N/A |

| Line | Discharge Date | Yard Location | Trucking Company |
|------|----------------|---------------|---------------------|
| MSCU | N/A | N/A | ECP2 Advent support |

Messages: N/A

Pregate Created: 10/18/2020 12:12 PM
Pregate Last Modified: 10/18/2020 12:44 PM

Buttons: CLOSE, PRINT, DOWNLOAD

Containers Watchlist – Create Pregate and Add to Watchlist

If a user creates a Pregate directly from Create Pregate, that container does not add to Containers watchlist automatically. For example, if the User navigates to Create Pregate. Clicks on Add Moves and creates Drop empty appointment. Once the appointment is Confirmed, the container number does not add to Containers screen. Only once the appointment gets canceled, the container shows up in Containers screen. The team is working on fix.

Multiple Logins

Users are unable to login to multiple Single Sign-on (SSO) applications using different tab in a single browser session. For example, if a user opens emodal.com in one tab and ecp2.emodal.com in another, they will need to log out of emodal.com in order to log in in ecp2.emodal.com. (35460)

If you are experience an issue, shut down the browser or open an incognito window.

Notifications/Add Subscription Functionality

When user signs up for booking notifications, the email sent has no value for Booking status field. For example - If booking status changes to found, the user will receive an email if they subscribed for it, but the value is blank as highlighted below. (35733)